

No. AT/IV/4807/XVIII  
Office of the C.G.D.A  
Ulan Batar Road, Palam  
Delhi Cantt -10  
Dated 3 Feb 2010

To

All PCDA/CDA

**Sub: Reimbursement of Medical Claims in respect of service Personnel  
and their families for treatment taken in Private Hospitals.**

Inspite of clear instructions on the subject circulated vide letters of even no. dated 28-12-98, 19 Jul 2005 and 4 Sep 2008, repeated complaints are being received in HQrs office that the medical claims are shuttling between the Controllers office and PAOs, which often delays the payment and lead to unnecessary complaints to higher authorities. Controllers' offices are advising Units to forward claims to other Controllers without referring to the rule position which clearly prescribes which office is to process OPD/indoor treatment claims.

2. It is, reiterated that Medical claims in respect of service personnel for treatment in Civil/Private hospitals may be dealt with in accordance with rules as enclosed. These instructions may be got noted by all concerned and confirmation sent to HQrs office.

*sd/*  
Sr.Dy. CGDA (AT)

Copy to:

✓ EDP Cell : for hosting the circular on CGDA,s website

*S. Panchabala*  
AO (AT)



NO.AT/IV/4807/III  
OFFICE OF THE CGDA  
WEST BLOCK-V, R.K.PURAM  
NEW DELHI-66  
DATED 29.12.98

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1. ALL REGIONAL CsDA
  2. CDA (O) PUNE
  3. CDA (NAVY) MUMBAI
  4. CDA (AF) DEHRADUN/NEW DELHI
  5. CDA (R&D) NEW DELHI/BANGALORE/HYDERABAD
  6. CDA (HQ) NEW DELHI

SUB: Reimbursement of Medical Claims in respect of service officers/personal and their families for treatment in Civil Hospitals.

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Doubts have been raised by certain CsDA as to the office to which the claims of the above nature are to be dealt with. The extant orders position in this regard is given below for information and guidance of all concerned.

A. Bills in respect of treatment taken as in-door patients :

As per Rule 55 F.R. Part - II read with this HQrs. Office Circular No.AT/IV/O/4251/VOL-I dated 24.4.81, such bills are to be dealt with by the Regional CsDA/CDA (AF)/CDA (NAVY) in whose audit jurisdiction the Service Hospital, nearest to the Civil Hospitals is situated. A copy of our Circular dated 24.4.81 to item with AHQ Letter dated 13.12.78 is also enclosed.

together

B. Bills in respect of treatment taken as out-door patients :

As per Para 248 OM Part - IX, 318 to 327 of OM Part - VII, Items 18 and 27 of Annexure A to Chapter - V of OM Part - III and Chapter 68 OM Part - X Vol - II these bills are to be processed by respective CsDA/PAC.

In so far as Pathological/Clinical tests are concerned, it is stated that if they are part of indoor treatment it will be processed as per 'A' above; otherwise as per 'B' above.

For CDA (WC) only : this disposes of your No.M/1621/Medical dated 10.11.98.

For CDA Patna only : this disposes of your DO NO.M/III/396/XVI dated 13.10.98.

RNL  
28/12  
(R.N.DASH)  
DY. CGDA (AT)



No.AT/IV/4807/XV  
Office of the CGDA West Block-V,  
R.K.Puram, New Delhi -66.  
Dated: 19 July 05.


To  
All PCSDA/CsDA

Subject: Reimbursement of Medical claims in respect of service Personnel and their families for treatment in civil hospital.

Inspite of clear orders on the subject repeated references/complaints are being received in this HQrs office regarding shuttling of medical claims of indoor and outdoor treatment taken from civil hospital by the service personnel from one CDA to another, which is causing financial hardship to the individuals.

In this connection orders issued by this HQrs vide letter of even no. dated 28-12-98 (copy enclosed) may be referred to. It is reiterated that medical reimbursement claims in respect of indoor and outdoor treatment from civil hospitals in respect of service personnel may be strictly regulated as per aforementioned orders. These instructions may invariably be got noted from all concerned dealing with processing of medical claims of service personnel so that unnecessary correspondence are avoided.

Please acknowledge receipt.

  
Dy CGDA (AT)

No. AT/IV/4807/XVII  
Office of the C.G.D.A  
West Block-V, R K Puram  
New Delhi -66  
Dated 4 Sep 08

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To

All PCDA/CDA

**Sub: Reimbursement of Medical Claims in respect of service Personnel  
and their families for treatment taken in Private Hospitals.**

Inspite of clear instructions on the subject circulated vide letters of even no. dated 28-12-98 and 19 Jul 2005, repeated complaints are being received in HQrs office of Controllers refusing to admit Medical claims of Service Personnel and their families for treatment taken in Civil/Private hospitals. Controllers' offices are advising Units to forward claims to other Controllers without referring to the rule position which clearly prescribes which office is to process these claims.

2. It is, therefore, again reiterated that Medical claims in respect of service personnel for treatment in Civil/Private hospitals may be dealt with in accordance with HQrs letter of even no dated 28-12-98, copy of which is enclosed. These instructions may be got noted by all concerned and confirmation sent to HQrs office.

