

MOST IMMEDIATE

कार्यालय रक्षा लेखा महानियंत्रक, उलान बटार रोड, दिल्ली छावनी -10  
Office of the CGDA, Ulan Batar Road, Palam, Delhi Cantt -110010

**GRIEVANCE CELL**

No. AN/Grievance/CPGRAMS/Corrs/Vol.II

Dated: 27/06/2018

To,

The Grievance Officer

O/O the PCsDA / CsDA / PC of A/cs (Factories)

Subject:- CPGRAMS/DARPG - List of officials listed on CPGRAMS but could not be contacted by PG Call Centre - reg.

In continuation to this HQrs office letter no. AN/Grievance/CPGRAMS/Corr/Vol.II Dated: 20/03/2017 and 01/09/2017, vide which it was requested to update the names and contact details of officer/officials on CPGRAMS on regular basis and when any changes take place.

2. The PG call center has been reminding the concerned officer for expediting action on pending grievances. In this context, it is stated that the DARPG has again pointed out that the names, designation and contact details of the officers who are declared as subordinate users on CPGRAMS are not being updated regularly resulting in large number of cases, PG Call Centre is unable to contact the officers. A list received from DARPG containing the contacts as shown on CPGRAMS portal but could not be contacted by them is enclosed.

3. It is therefore, requested that the action may kindly be taken to update the names and contact details of officers/officials on CPGRAMS Portal on regular basis so that the call of Public Grievances Call Centre be attended regularly. **It is also requested that the name along with the contact details of the Grievance Officer may please be forwarded to this HQrs. through e-mail (cgda@nic.in).**

**This may please be accorded priority.**

Encl: (3 pages)

Copy to :-

- |   |   |
|---|---|
| 1. All sections in this HQrs. Office  | - For similar action  |
| 2. IT and S (Wing)  | - For similar action with the request to upload in the CGDA's website.  |
| 3. Ms. Anu Arora,<br>AFA (DAD Coord)<br>Ministry of Defence (Finance)<br>DAD-Coord, South Block, New Delhi. | - For information w.r.t. the Ministry's Most Immediate ID Note No.10(3)/C/2018(828) (TK-II) dated 21.06.2018. |

*K Rai*

( Praveen Kumar Rai )

Sr. Dy.CGDA (AN) & Grievance Officer

*Sd/-*

( Praveen Kumar Rai )

Sr. Dy.CGDA (AN) & Grievance Officer

K-11019/11/2015-PG(Policy)(C.F.No.2324)  
Government of India  
D/o Administrative Reforms and Public Grievances  
\*\*\*\*\*

5<sup>th</sup> Floor, Sardar Patel Bhawan, Sansad Marg,  
New Delhi, dated the 14<sup>th</sup> June, 2018.


OFFICE MEMORANDUM

Sub : Officials listed on CPGRAMS but could not be contacted by PG Call Centre –  
reg.

The undersigned is directed to state that the Public Grievances Call Centre set up by this Department has been reminding the concerned officials of 40 Ministries/ Departments/Organizations receiving maximum number of grievances to expedite action on pending grievances. It is observed that the names, designations and contact details of the officers who are declared as subordinate users on CPGRAMS are not being updated regularly due to which in a large number of cases PG Call Centre is unable to contact these officers for ensuring expeditious action on disposal of the grievances. The issue was brought to the notice of the Ministries/Departments earlier vide this office O.M. No. K-11019/21/2015-PG(Policy) dated 16.2.2017 and 23.08.2017.

2. A list containing the contacts as shown on the CPGRAMS portal but could not be contacted by the PG Call Centre during the month of May, 2018 is enclosed. It is requested that urgent action may kindly be taken to update the names and contact details of the officials on CPGRAMS on regular basis.

Encl. : As above.

  
(Dipankar Dutta)

Under Secretary to the Govt. of India  
Tel. : 23401474

(DS) 3726  
18 JUN 2018  
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21/6

sup  
Pl look out  
U.S. 19/6  
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27/6  
AFA (DAD - Gen)

Office of Adm. FA (CP) & JS  
Dy. Secy. S. R. J.  
Date: 22/6/18

Defence Finance

Contract	Grievance	Department	Pending At Level
361264039 4	CGATP/P/2017/02420	Defence Finance	Shri J K DAS IDAS Deputy Controller
202640110 2	CGATP/P/2017/02395	Defence Finance	Dr. Khumkar Mahesh Suresh IDAS Addl. CDA
532242066 2	PMOPG/E/2017/01655 56	Defence Finance	HIMANSHU TRIPATHI ACDA
121265300 8	✓ CGDAN/P/2017/00719	Defence Finance	PANVEER SAINI IDAS DCDA
135274896 8	CGATP/P/2017/01908	Defence Finance	SHRI BALRAM KUMAR IDAS ADDL. CDA
172274255 2	CGATP/P/2017/02425	Defence Finance	Shri Sahil Goyal IDAS DCDA
522245983 9	CGATP/P/2017/02169	Defence Finance	Shri Pritam Dutta IDAS Dy.-CDA
23011250 0	✓ FADSS/E/2017/00329	Defence Finance	Shri Rabindra Kumar Karne
130222001 0	✓ CGDAN/P/2017/00719	Defence Finance	SH DALBIR SINGH
945891191 3	CGATP/P/2017/01908	Defence Finance	SHRI BALRAM KUMAR IDAS
950360305 8	CGATP/P/2017/02379	Defence Finance	Preeti Tongria IDAS
202612248 8	CGATP/P/2017/01743	Defence Finance	Shri S M SONKUSARE IDAS
977958658 8	CGATP/P/2017/01858	Defence Finance	J R Sharma
112569098 5	CGATP/P/2017/01964	Defence Finance	Shri S K Yadav IDAS ACDA
121279434	✓ CGDAN/P/2017/00616	Defence Finance	Ms Gitika Battu Asstt CDA
121265300	CGDAN/P/2017/00719	Defence Finance	PANVEER SAINI IDAS DCDA
612232312	CGATP/P/2017/02379	Defence Finance	Preeti Tongria IDAS Dy.CDA
532242066	PMOPG/E/2017/01655 56	Defence Finance	HIMANSHU TRIPATHI ACDA
442433459	CGATP/P/2017/02022	Defence Finance	M Ravichandran Sr Accounts Officer
532242186	✓ PMOPG/D/2017/01972 72	Defence Finance	Shri Niranjan Kumar Addl. CDA
25665578	CGATP/P/2017/00716	Defence Finance	Shri. Mukesh Kumar Accounts officer

987174746 2	CGATP/P/2017/01964	Defence Finance	Shri S K Yadav IDAS ACDA
163224229 7	DOPPW/E/2017/21598	Defence Finance	SH. Sanjay KUMar S.A.O.
802554395 0	DOPPW/E/2017/21701	Defence Finance	Shri M S Saravanan IDAS Jt CDA
121264564 4	CGATP/P/2017/02226	Defence Finance	SUNIL KUMAR SUNARYA A O
522245983	CGATP/P/2017/02169	Defence Finance	Shri Pritam Dutta IDAS Dy. CDA
112301125 0	FADSS/E/2017/00329	Defence Finance	Shri Rabindra Kumar Karna Addl FA RK & Jt. Secret
962721355 8	CGDAN/P/2017/01183	Defence Finance	Shri K K Ahuja Dy.CDA
172274255	CGATP/P/2017/02590	Defence Finance	Shri Sahil Goyal IDAS DCDA
202612248	CGATP/P/2017/01743	Defence Finance	Shri S M SONKUSARE IDAS Dy CDA
977958658	CGATP/P/2017/01858	Defence Finance	J R Sharma Chief Manager
112569098	CGATP/P/2017/01964	Defence Finance	Shri S K Yadav IDAS ACDA
121264564	CGATP/P/2017/02635	Defence Finance	SUNIL KUMAR SUNARYA A O
175222202	CGDAN/P/2017/01301	Defence Finance	SH. INDER MOHAN Sr. Accounts Officer
253241680	DDESW/E/2017/01529	Defence Finance	LT COL SK BATISH CRO
130222001	CGDAN/P/2017/00719	Defence Finance	SH DALBIR SINGH AO
802554395	CGATP/P/2017/02426	Defence Finance	Shri M S Saravanan IDAS Jt CDA
25690985	CGATP/P/2017/01964	Defence Finance	Shri S K Yadav IDAS ACDA
959692525 2	CGATP/P/2017/02590	Defence Finance	Shri Sahil Goyal IDAS
202640110	CGATP/P/2017/02540	Defence Finance	Dr. Khumkar Mahesh Suresh IDAS Addl. CDA
532242382	CGATP/P/2018/00061	Defence Finance	SH. S K AGARWAL SAO
332248659	CGATP/P/2017/02624	Defence Finance	SH. Aloka AO
332248659 3	CGATP/P/2017/02624	Defence Finance	SH. Aloka AO
124238557 9	DARPG/E/2018/00368	Defence Finance	AJAY KUMAR S.A.O.
959992192	CGATP/P/2017/01970	Defence	SHRI ANAND AGRAWAL IDAS ADDL.CDA

4		Finance	
124238557	DARPG/E/2018/00368	Defence Finance	AJAY KUMAR S.A.O.
532242068	CGATP/P/2017/01719	Defence Finance	Shri Sandeep Thakur Addl. CDA
188222201 2	PMOPG/D/2018/00798 52	Defence Finance	SH.SUBHASH CHANDER SAO
125125301 3	DOPPW/E/2018/03469	Defence Finance	P.C.Saxena Accounts Officer
22420662	PMOPG/E/2017/01655 56	Defence Finance	HIMANSHU TRIPATHI ACDA
949515874 0	CGATP/P/2018/00313	Defence Finance	Shri Neeraj Surendran IDAS ACDA
944207407 4	CGATP/P/2017/02426	Defence Finance	Shri M S Saravanan IDAS Jt CDA
322420662	PMOPG/E/2017/01655 56	Defence Finance	HIMANSHU TRIPATHI ACDA
942466341	CGDAN/P/2018/00296	Defence Finance	SH. G L JANOVA SAO
981809582	PMOPG/E/2016/03205 82	Defence Finance	Shri Samit Datta Gupta US GS VI
194246634 1	CGDAN/P/2018/00296	Defence Finance	SH. G L JANOVA SAO
121279430 2	CGATP/P/2017/01837	Defence Finance	Ms Geetika Singh Battu Asstt CDA
551227304 2	DOPPW/E/2018/04089	Defence Finance	O P OJHA SAO
222207329 0	CGATP/P/2018/00366	Defence Finance	MS PADMAJA WARRIER SAO
112386948 5	CGATP/P/2018/00398	Defence Finance	SH. Kuldip Singh Chib AO
23869485	CGATP/P/2018/00398	Defence Finance	SH. Kuldip Singh Chib AO
26109342	CGATP/P/2018/00492	Defence Finance	YASHASVI BANSAL Asst. CDA