

**URGENT CPGRAMS REPORT**

कार्यालय रक्षा लेखा महानियंत्रक, उलान बटार रोड, दिल्ली छावनी -10  
Office of the CGDA, Ulan Batar Road, Palam, Delhi Cantt -110010

**GRIEVANCE CELL**

U.O.No.AN-GRIEVANCE/Report/Meeting/VIII

Dated: 22/10/2019

To,

The Grievance Officer  
O/O the PCsDA / CsDA / PC of A/cs (Factories)

Subject:- Settlement of Grievances received till July 2019 : CPGRAMS/DARPG.

Please find enclosed herewith the copy of the Ministry of Defence (Fin) Urgent ID No.33(2)/DAD-C/2019/T-3/Report dated 21.10.2019 on the above subject for necessary action and compliance please.

2. It is requested that the necessary action may please be taken to expedite the settlement of grievances received through CPGRAMS/DARPG received till July, 2019 on priority and the action taken report may please be furnished to this office by 30<sup>th</sup> October 2019 positively for onward submission to the Ministry.

**Please accord top priority.**

(Vinod Kumar Goel)  
ACGDA (Grievance Officer)

Copy to:-

1. All sections of HQrs. Office - For similar action
2. IT and S (Wing) - For similar action with the request to upload in the CGDA's website.
3. Ms. Anu Arora, - For information with reference to Ministry's ID  
Assistant Financial Advisor No.33(2)/DAD-C/2019/T-3/Report dated  
Ministry of Defence (Finance) 21.10.2019  
DAD Coord, South Block,  
New Delhi.

(Vinod Kumar Goel)  
ACGDA (Grievance Officer)

Ministry of Defence (Finance)  
DAD (Coord),  
Room No.24-A, South Block,  
New Delhi-110011.

Subject: Settlement of Grievances received till July, 2019: CPGRAMS/ DARPG.

Reference is invited to UO.No. Admin/GrievanceCell/Report/Pt-XX dated 07.10.2019 forwarding therewith Monthly Report of Central Public Grievance Redress and Monitoring System (CPGRAMS)/ DARPG to the Ministry.

2. It has been directed to request CGDA's office to expedite the settlement of grievances received through CPGRAMS/ DARPG received till July, 2019 on priority and furnish an action taken report to this Ministry by 05.11.2019.

imm. actg pt.  
2217  
SAO (GC)

  
(Anu Arora)  
AFA (DAD-Coord)

Shri Vinod Kumar, ACGDA (Admin) and Grievance Officer  
Office of the CGDA, Ulan Batar Road, Palam, Delhi Cantt.  
MoD (Fin) ID No. 33(2)/DAD-C/2019/T-3/Report dt. 21.10.2019

