

**DLC (Digital Life Certificate) 3.0 Campaign with effect from 01.11.24 to 30.11.24 : Ready reference material**

**1. Press note: DLC 3.0 Campaign for Digital Empowerment of Pensioners through Jeevan Pramaan:**

<https://pib.gov.in/PressReleasePage.aspx?PRID=2067012>

**2. Comprehensive guidelines for the Nation wide DLC campaign 3.0:**

[https://ipension.nic.in/dlcportal/Documents/OM\\_DLC\\_Guidelines\\_Campaign\\_3\\_090824\\_v1.pdf](https://ipension.nic.in/dlcportal/Documents/OM_DLC_Guidelines_Campaign_3_090824_v1.pdf)

**3. Format of Banner for the DLC 3.0 Campaign:**

[https://ipension.nic.in/dlcportal/Documents/DLC\\_Banner\\_for\\_DLC\\_Campaign\\_3.0.pdf](https://ipension.nic.in/dlcportal/Documents/DLC_Banner_for_DLC_Campaign_3.0.pdf)

**4. SOP for Face Authentication:**

[https://ipension.nic.in/dlcportal/Documents/SOP\\_for\\_Face\\_Authentication\\_2023.pdf](https://ipension.nic.in/dlcportal/Documents/SOP_for_Face_Authentication_2023.pdf)

**5. FAQs for pensioners, PSA/PDA and on Jeevan Pramaan Application and RD Service:**

<https://jeevanpramaan.gov.in/misc/faq>

**6. Procedure for generating Jeevan Pramaan/DLC:**

[https://jeevanpramaan.gov.in/newassets/docs/Procedures\\_for\\_DLC\\_Ver1\\_0.pdf](https://jeevanpramaan.gov.in/newassets/docs/Procedures_for_DLC_Ver1_0.pdf)

**7. URL for Jeevan Pramaan website:**

<https://jeevanpramaan.gov.in/>

**8. Identification through MLC (Manual Life Certificate):**

<https://sparsh.defencepension.gov.in/?page=faqPensionerIdentification>

**9. SPARSH Service Center Locator:**

<https://sparsh.defencepension.gov.in/?page=serviceCentreLocator>

**10. Common Services Center Locator:**

<https://findmycsc.nic.in/csc/>

**11. Know your Identification status:**

<https://sparsh.defencepension.gov.in/?page=trackPpoStatus>

**12. List of UIDAI Certified Biometric Authentication Fingerprint L1 Registered Devices:**

<u>S</u>	<u>Device Vendor/Manufacturer</u>	<u>Device Model Name</u>
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<u>No.</u>		
1	M/s Access Computech Pvt Ltd	FM220U L1
2	M/s Access Computech Pvt Ltd	AST300
3	M/s Precision Biometric India Private Limited	PB1000

### **13. Important Instructions:**

- a. Do not put photographs, symbols etc of any political party on banner.
- b. Augmentation of manpower, if required, may be done at SSCs\
- c. In case of SPARSH pensioners opting for identification through Jeevan Pramaan, the PDA field is to be selected as “SPARSH-PCDA Pension Prayagraj” and not any bank.
- d. For media coverage, press notes can be published and video clips can be telecasted by liasioning with PIB and DD respectively.
- e. Photos and text for publishing on X through DoP&PW can be shared with the pension wing of CGDA office. Video clips of identification for maximum duration of 30 seconds of super-senior pensioners may be shared preferably in HDR format.
- f. Doorstep service for submission of Life certificate:
  - **IPPB (India Post and Payment Bank)** under the Department of Posts is providing ‘DLC from home’ services to aged and infirm pensioners by roping in Postmen and Grameen Dak Sewaks. The pensioners and Pensioners Welfare Associations may be sensitized about this service.
  - Public Sector Banks Alliance has introduced the service of collection of Life Certificates under the umbrella of **Doorstep Banking**.



g. **V-CIP (Video based Customer Identification Process)**: Due to the inconvenience being experienced by the super senior citizens on account of their changing biometrics, DoP&PW has issued OMs dated 11.09.2020 and 23.11.2020. It has been advised to all Pension Disbursing Banks to adopt the V-CIP as an additional facility for obtaining the Life Certificate from the pensioners, within permissible RBI guidelines. UCO Bank has become pioneer in this area and started V-CIP for their pensioners.

h. Emphasis to be given on Face Authentication Technology based DLC. It's not mandatory for the mobile number to be AADHAR linked for this process. The two Android based apps are:

- a AADHAR Face RD app
- b Jeevan Pramaan

I. In case mobile no is not registered for MLC, same can be done for OTP generation with HOO/ RO.

k. Last mile outreach may be ensured by active involvement and participation of Pensioner Welfare Associations /Kendriya Sainik Boards/ Rajya Sainik Boards/ Zila Sainik Boards/ Local Military Authorities/Veteran Cells

14. **AADHAR UPDATION:**

<https://sparsh.defencepension.gov.in>

Go to SERVICES→ Go to “Update AADHAR”