



F. No. AN/Grievance/Report/Meeting/Vol.VII

Dated: 14.08.2018

MESSAGE

Meritorious Work Performed in Disposal of CPGRAMS Grievances

The Department of Administrative Reforms and Public Grievances has instituted an Award Scheme recognizing meritorious performance in effective redressal of Public Grievances received on CPGRAMS.

2. Department of Defence Finance has been awarded Certificate of Recognition on the commendable work performed during the quarter (April-June, 2018).
3. 2350 complaints were disposed during the quarter with average disposal time of 41 days.
4. Financial Advisor (Defence Services) has congratulated the dealing officers and staff of the Ministry and Department on this occasion.

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भारत सरकार / Government of India

कार्मिक, लोक शिकायत एवं पेंशन मंत्रालय / Ministry of Personnel, Public Grievances & Pensions
प्रशासनिक सुधार और लोक शिकायत विभाग / Department of Administrative Reforms & Public Grievances
(लोक शिकायत प्रभाग) / (Public Grievances Division)

सरदार पटेल भवन, संसद मार्ग, नई दिल्ली - 110001/Sardar Patel Bhawan, Sansad Marg, New Delhi - 110001

प्रशस्ति प्रमाण-पत्र / CERTIFICATE OF APPRECIATION

यह प्रमाणित किया जाता है कि **रक्षा (वित्त) विभाग** ने अप्रैल-जून, 2018 तिमाही के दौरान पीजी पोर्टल में प्राप्त लोक शिकायतों के निवारण में प्रशंसनीय कार्य किया।

This is to certify that **Department of Defence Finance** has done commendable work during the quarter (April - June, 2018) for redress of public grievances received on pg portal.

(डा. जितेन्द्र सिंह)

(Dr. Jitendra Singh)

नई दिल्ली New Delhi

दिनांक Date 10.08.2018

राज्य मंत्री, उत्तर पूर्वी क्षेत्र विकास (स्वतंत्र प्रभार),

राज्यमंत्री, प्रधानमंत्री कार्यालय, कार्मिक, लोक शिकायत एवं पेंशन,

परमाणु ऊर्जा तथा अंतरिक्ष

Minister of State for Development of North Eastern Region (Independent Charge)

Minister of State for Prime Minister's Office, Personnel, Public Grievances & Pensions,

Department of Atomic Energy, Department of Space